

Public Safety Telecommunicator Statewide Training and Certification Initiative

The mission of this new joint NENA APCO Committee is to create a training curriculum and standards for all telecommunicators in the State of Illinois. This initiative will include a mandatory quality assurance program, not just for EMD calls but for all call taking and dispatching practices.

Once completed, the proposed programs will be presented to the NENA and APCO Executive Boards for approval. Then it will be the Committee's responsibility to coordinate efforts with the Legislative Committee to shepherd this initiative through the legislation process. It is only through a legislative mandate that this program will be successfully implemented throughout the State.

Consideration for selection onto this Committee shall include the one or more of the following:

- Relevant Public Safety Communications training experience including but not limited to: Experienced Certified Communications Training Officer (CTO), CTO instructor, Agency Training Manager.
- Instructor for a Community College Public Safety Communications program.
- Certified Illinois Law Enforcement Training and Standards Board instructor or Illinois Fire Service Instructor.
- Public Safety Communications Management Experience to include understanding of legal issues and experience in legislative initiatives.
- ENP or RPL certification.
- Relationship with your jurisdiction's elected official on the state level.

The requirements include the ability to occasionally travel to participate in a face to face meeting during normal business hours without reimbursement. However, most interactions of the Committee will be handled via extended conference calls. This is not a Committee in which those appointed will be allowed to remain there in name only. Significant work and involvement will be required.

Interested NENA and APCO members, who wish to be considered for appointment to this Committee, should submit a resume to Chairperson Sherrill Ornberg at sornberg@nsecc.org no later than November 11, 2011.