



# New 9-1-1 Training Opportunity

## Tactical Dispatch for the Telecommunicator

In today's communication centers, the need for Tactical Dispatchers is increasing. Agencies are sending their 9-1-1 Telecommunicators into field situations to staff communications vehicles for a variety of incidents. In this course, Telecommunicators will be given the background and training to transition into this different role.

Topics will include: What is Tactical Dispatching, factors in deployment, on scene roles and responsibilities, and proper use of common field communication technology.



**WHEN** September 27, 2019, 8:30 AM – 5:00 PM

**WHERE** Ogle County Sheriff's Office  
202 S. 1st Street, Oregon, IL 61061

**COST** \$199 for NENA Members  
\$275 for Non Members

**REGISTRATION** Register online at [www.nena.org/education/calendar](http://www.nena.org/education/calendar)

**FOR MORE INFORMATION** Sandy Beitel - [sbeitel@oglecounty.org](mailto:sbeitel@oglecounty.org)  
Ty Wooten - NENA Education Director - [twooten@nena.org](mailto:twooten@nena.org)



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