

Outline for Discussion of 9-1-1 Services Advisory Board's Report to the General Assembly

PA 98-0634 says:

The Board shall work with the Illinois Commerce commission to submit, by April 1, 2015, to the General Assembly a plan for a statewide shared 9-1-1 network ("Statewide Next generation 9-1-1") for all areas of the state outside of municipalities having a population of more than 500,000 to be governed by the Statewide 9-1-1 Administrator within the Department of State Police. The plan shall include, but not be limited to recommendations as to the following:

1. the structure of the statewide network;
2. a plan and timeline for the transition to a statewide network;
3. consolidation of 9-1-1 systems and services;
4. a plan for the implementation of the statewide Next Generation 9-1-1;
5. a list of costs for which the moneys from the Wireless Services Emergency Fund should not be used;
6. the costs necessary for 9-1-1 systems to adequately function;
7. the adequate amount of the wireless surcharge in order to support sufficient 9-1-1 services throughout the State;
8. a plan and timeline for the payment of past due Wireless Carrier Reimbursement Fund invoices to wireless carriers; and
9. the proper division of responsibilities between Statewide 9-1-1 Administrator and the Illinois Commerce Commission for the oversight of funding distribution, technological standards, and system plan authorizations, modifications, and consolidations going forward

It may be beneficial for the Board to consider several of the items in categories. One possibility for the Board's consideration is:

Category 1 – Statewide Next Generation 9-1-1 Network

- Structure of the statewide network
- Plan and timeline for transition to the statewide network
- Plan for implementation of the statewide NG 9-1-1

Possible approaches for analysis and recommendations:

1. Review approach of other states that have statewide networks
2. Issue a Request For Information (RFI)

Category 2 – 9-1-1 System Costs and Revenues

- List of costs for which wireless surcharge should not be used
- Costs necessary for 9-1-1 systems to adequately function
- Adequate amount of the wireless surcharge to support sufficient 9-1-1 services throughout the state

Possible approaches for analysis and recommendations:

1. 9-1-1 System financial Reports required by PA 98-0634 may provide guidance on these issues
2. Review costs allowed/disallowed in other states

Category 3 – Consolidation

- Consolidation of 9-1-1 systems and services

Possible approaches for analysis and recommendations:

1. Should the state consider consolidation form a top-down or bottom-up approach?
2. What criteria are important to consider for consolidation?
 - a. 9-1-1 cost per call
 - b. Minimum number of calls take
 - c. Geographic issues
 - d. Strict limit on number of PSAPS per County

Category 4 – Wireless Carrier Reimbursement

- Plan and timeline for payment of past due wireless carrier reimbursements

Question:

Do the changes incorporated in PA 98-0634 take care of this issue or are their further legislative or policy changes that need to be addressed?

Category 5 – ICC and ISP Administrative Responsibilities

- Proper division of responsibilities between Statewide 9-1-1 Administrator and ICC for oversight of funding distribution, technological standards, system plan authorizations, modifications, and consolidations going forward

Issues to consider:

1. The ICC already has a 9-1-1 Division and Staff with knowledge and expertise
2. The ICC's quasi-judicial setup works well for the review and approval of system authorizations, modifications and consolidations
3. The ICC has a process in place for the distribution of Wireless Services Emergency Funds and Wireless Carrier Reimbursement Funds
4. PA 98-0634 created a Division of the Statewide 9-1-1 Administrator within the Department of State Police to develop, implement and oversee a uniform statewide 9-1-1 system for all areas of the State outside of municipalities having a population of more than 500,000